QUESTION ONE

Describe and critique the Data-Information-Knowledge pyramid model.

[25]

QUESTION TWO

Provide a summary of the importance of information management for an organization. Explain why the organization should develop an information management strategy.

[25]

QUESTION THREE

Discuss the essential components and processes of a traditional information storage and information retrieval (ISAR) system giving specific examples of tools that are used in the ISAR system of an academic library.

[25]

QUESTION FOUR

Discuss how information storage and retrieval on the Web differs from that of a library information storage and retrieval system (ISAR).

[25]
QUESTION FIVE

What is the Internet, how does it work (including its protocols), and how could its various services facilitate information and communication management in a development organisation?  

[25]

QUESTION SIX

Discuss the role and functioning of Web search engines.  

[25]