SUBJECT: MODULE & CODE: ISSUES IN LIBRARY & INFORMATION SCIENCE (LIIS830P1)

MAIN EXAMINATION: 3 June 2014

DURATION: 3 Hours  TOTAL MARKS: 100

INTERNAL EXAMINERS: Prof. S. Mutula, Mr M. Rieker, Mrs. F. Bell, Mr A. Leach

EXTERNAL EXAMINER: Dr. Naresh Sentoo

STUDENTS ARE REQUESTED, IN THEIR OWN INTERESTS, TO WRITE LEGIBLY.

INSTRUCTIONS:
1. Answer a total of THREE (3) questions.
2. Each question is worth 33.3%
3. This Examination consists of TWO (2) pages only. Please ensure you have both of them.

QUESTION 1

Discuss how the concept of e-government can be applied to enhance the delivery of information services in public libraries in South Africa. What ethical issues are likely to arise in the implementation of e-government?

QUESTION 2

Explain any two theories that can be used to address knowledge management research problems.

QUESTION 3

Identify and critically discuss TWO factors affecting the success or failure of policy implementation. Illustrate your discussion with reference to a policy covered in the course.

QUESTION 4

*Human resources are critical to any organization's success. People are the key to the effective functioning of any library or information agency* (Stueart and Moran 1993)

In the light of the above quotation critically discuss a human resources management issue of your choice. Your response, where applicable, must refer to the relevant SA legislation.

QUESTION 5

Assess the key issues in the implementation of institutional repositories and explain how these issues can be resolved to promote research and scholarship in our universities.
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QUESTION 6

Discuss the efforts that have been made so far by African scholars to promote information ethics on the African continent.

QUESTION 7

There are recurring issues which affect LIS education and training. Discuss one of these in the context of the South African situation today.

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