UNIVERSITY OF KWAZULU-NATAL
EXAMINATION : NOVEMBER 2012

SUBJECT, COURSE AND CODE : PROJECT MANAGEMENT (ENPD3PM)

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THREE HOURS are allowed for this paper.
The maximum number of marks is 100.

QUESTION 1
a. Define project.
b. Define the term project objective and give some examples.
c. Define scope, schedule, cost, and customer satisfaction. Why are these considered to be constraints?
d. List and describe the main phases of the project life cycle
e. List and describe the steps required to develop a baseline plan.
f. What role does a customer have during the project life cycle? [30]

QUESTION 2
In their book "Effective Project Management", the authors, Clements and Gido identify a number of primary barriers to team effectiveness. List these factors and discuss ways in which they can best be overcome. [25]

QUESTION 3
In addition to being technically competent within their own vocation, what are the principle skills that a project manager needs in order to perform their functions effectively? [25]
QUESTION 4
It's helpful to discuss meeting guidelines at a project team meeting at the beginning of the project so that everyone understands what behaviour is expected during project meetings. Provide an example of a code of conduct for team meetings which would promote an effective, professional approach to the task.

[20]